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Office of the Auditor General

Report Summary

Performance Audit

Licensing Portal System (LPS)

Michigan Department of Agriculture and Rural Development (MDARD) and Department of Technology, Management, and Budget (DTMB)

Report Number:
791-0595-25

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LPS is a centralized licensing system for MDARD and an online web-based application which houses licensing data and provides users with the opportunity to apply for, maintain, and track the status of their licenses and permits. MDARD licensing staff use LPS to process applications and generate license credentials for their public stakeholders. LPS has nine license categories, ranging from bottled water to grain dealers. From October 1, 2023 through July 15, 2025, LPS processed over 80,000 license applications.

Audit Objective			Conclusion
Objective 1: To assess the effectiveness of selected access controls over LPS.			Not effective
Findings Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
MDARD did not have documentation for granting user access or annual recertifications to ensure the user's level of access was appropriate. Also, access was not timely removed for 21% of users who departed from State of Michigan employment (Finding 1).	X		Agrees

Audit Objective			Conclusion
Objective 2: To assess the effectiveness of selected MDARD and DTMB general IT controls over LPS.			Effective
Findings Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
None reported.	Not applicable.		

Audit Objective			Conclusion
Objective 3: To assess the sufficiency of MDARD and DTMB's efforts to implement controls over LPS interfaces.			Sufficient
Findings Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
None reported.	Not applicable.		

Audit Objective			Conclusion
Objective 4: To assess the sufficiency of MDARD and DTMB's efforts to implement change controls over the LPS application and data.			Sufficient
Findings Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
None reported.	Not applicable.		

Audit Objective			Conclusion
Objective 5: To assess the sufficiency of MDARD's efforts to ensure the completeness and accuracy of license records within LPS.			Sufficient
Findings Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
None reported.	Not applicable.		

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