STATE OF MICHIGAN
DEPARTMENT OF TECHNOLOGY, MANAGEMENT & BUDGET
LANSING

GRETCHEN WHITMER
GOVERNOR

MICHELLE LANGE
DIRECTOR

December 23, 2024

Mr. Richard Lowe, Chief Internal Auditor
Office of Internal Audit Services
Office of State Budget
George W. Romney Building
111 South Capitol, 6th Floor
Lansing, Michigan 48913

Dear Mr. Lowe:

In accordance with the State of Michigan, Financial Management Guide, part VII, following is a summary table identifying our ongoing response and corrective action plan to address recommendations contained within the Office of the Auditor General's Security of Mobile Devices audit (171-0555-24).

If you have any questions, or if I can be of further assistance, please don't hesitate to contact me directly.

Sincerely,

Michelle Lange
DTMB Director

Attachment (1)

cc: Senator Sarah Anthony, Chair, Senate Appropriations
     Senator John Cherry, Chair, Senate General Government Appropriations Subcommittee
     Senator Sam Singh, Chair, Senate Oversight Committee
     Representative Angela Witwer, Chair, House Appropriations
     Representative Felicia Brabec, Chair, House General Government Appropriations Subcommittee
     Representative Erin Byrnes, Chair, House Ethics and Oversight Committee
     Doug Ringler, Auditor General
     Patti Tremblay, MIEOG
     Laura Clark, Chief Information Officer
     Caleb Buhs, Chief Deputy Director
     Rex Menold, Chief Technology Officer
     Jayson Cavendish, Chief Security Officer
     Heather Frick, Director, Agency Services
     Eric Swanson, Director, Center for Shared Solutions
     Sherri Irwin, Director, Office of Support Services, DTMB ICO

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Summary Response Matrix

	Complied	**Will Comply**	**Will Partially Comply**	**Will Not Comply**
Agrees	Finding 1b Finding 2	Finding 5		
Partially Agrees	Finding 3b Finding 3c			
Disagrees				Finding 1a Finding 3a Finding 3d Finding 4

DTMB Final Corrective Action Plan

Finding Number 1

Finding Title: Configure mobile devices in accordance with best practices and SOM technical standards.

Department Response
DTMB partially agrees.

For subpart a., DTMB disagrees; please refer to the Department's response in audit report 171-0555-24.

For subpart b., DTMB agrees. DTMB implemented technical restrictions on the use of removable media on mobile devices as appropriate for the SOM environment (implemented September 2024).

Anticipated Compliance Date: Completed

Comment on CAP from Michigan Office of the Auditor General (02/19/2025, 11:00 AM)

See Auditors Comment in the audit report on page 20. In it, we state DTMB did not provide sufficient evidence and its stated controls were not sufficient.

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Finding Number 2

Finding Title: Lack of approvals for allowing blocked Internet locations.

Department Response

DTMB agrees it did not always document a reference to the agency-approved request within the system used to enable access to sanctioned sites. DTMB implemented a process to include a reference to the agency-approved request within the system used to enable access to the sanctioned site.
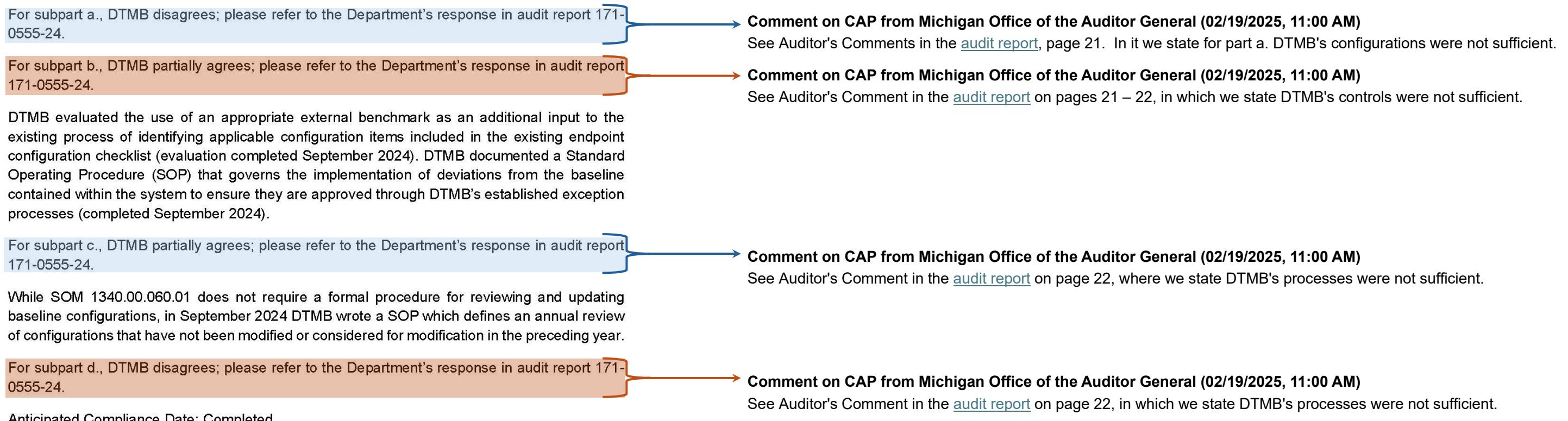
Anticipated Compliance Date: Completed

Finding Number 3

Finding Title: Mobile device configuration management controls needed.

Department Response
DTMB partially agrees.

For subpart a., DTMB disagrees; please refer to the Department's response in audit report 171-0555-24.

Comment on CAP from Michigan Office of the Auditor General (02/19/2025, 11:00 AM)
See Auditor's Comments in the audit report, page 21. In it we state for part a. DTMB's configurations were not sufficient.

For subpart b., DTMB partially agrees; please refer to the Department's response in audit report 171-0555-24.

Comment on CAP from Michigan Office of the Auditor General (02/19/2025, 11:00 AM)
See Auditor's Comment in the audit report on pages 21 – 22, in which we state DTMB's controls were not sufficient.

DTMB evaluated the use of an appropriate external benchmark as an additional input to the existing process of identifying applicable configuration items included in the existing endpoint configuration checklist (evaluation completed September 2024). DTMB documented a Standard Operating Procedure (SOP) that governs the implementation of deviations from the baseline contained within the system to ensure they are approved through DTMB's established exception processes (completed September 2024).

For subpart c., DTMB partially agrees; please refer to the Department's response in audit report 171-0555-24.

Comment on CAP from Michigan Office of the Auditor General (02/19/2025, 11:00 AM)
See Auditor's Comment in the audit report on page 22, where we state DTMB's processes were not sufficient.

While SOM 1340.00.060.01 does not require a formal procedure for reviewing and updating baseline configurations, in September 2024 DTMB wrote a SOP which defines an annual review of configurations that have not been modified or considered for modification in the preceding year.

For subpart d., DTMB disagrees; please refer to the Department's response in audit report 171-0555-24.

Comment on CAP from Michigan Office of the Auditor General (02/19/2025, 11:00 AM)
See Auditor's Comment in the audit report on page 22, in which we state DTMB's processes were not sufficient.

Anticipated Compliance Date: Completed

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Finding Number 4

Finding Title: Strengthen processes to restrict access to applications.

Department Response
DTMB disagrees; please refer to the Department's response in audit report 171-0555-24.

Comment on CAP from Michigan Office of the Auditor General (02/19/2025, 11:00 AM)
See Auditor's Comment in the audit report on page 23. In it we state DTMB's stated controls were not sufficient.

Finding Number 5

Finding Title: Approvals needed for MTD solution exclusions.

Department Response
DTMB agrees approved exceptions were not documented. DTMB requested temporary exceptions (September 2024) while DTMB and the entities pilot the service to determine if the service is compatible with their business needs. At the end of the pilot (April 2025), DTMB will either deploy the service to applicable users or renew the exception to reflect an ongoing Agency business need (November 2025).

Anticipated Compliance Date: November 2025