



Other Resources for Reporting Potential Fraud, Waste, Abuse, and Other Complaints

Topic	Agency Referral	Contact Information
Abuse, neglect, or exploitation of any child or adult.	Michigan Department of Health and Human Services (MDHHS)	Call: 855-444-3911 Online: Report Child Abuse & Neglect Online: Adult Protective Services
Automobile repair facilities, automobile dealers, driving education, instructor preparation, driver testing business.	Michigan Department of State (MDOS)	Call: 888-SOS-MICH (767-6424) Online: File a complaint Online Services: Complaints
Child care homes and centers, adult foster care homes and camps, health agencies and facilities, substance abuse disorder programs, certified nurse aides (CNAs), qualified interpreters.	Department of Licensing and Regulatory Affairs (LARA) - Bureau of Community and Health Systems (BCHS)	<p><u>Child Care Homes and Centers:</u> Call: 517-284-9730 Online: Child Care Homes/Centers Email: LARA-CCLB-Help@michigan.gov</p> <p><u>Adult Foster Care Homes and Camps:</u> Call: 866-856-0126 Online: Online Complaint Form</p> <p><u>Health Agencies and Facilities:</u> Call: 800-882-6006 Online: Health Facility Complaint Form Email: BCHS-Complaints@michigan.gov</p> <p><u>Substance Abuse Disorder Programs:</u> Call: 517-241-1970 Online: File a Recipient Rights Complaint Email: BCHS-statelicensing@michigan.gov</p> <p><u>Certified Nurse Aides (CNAs):</u> Call: 517-335-1980 Online: Complaint Form Email: BCHS-Complaints-Nurse-Aides@michigan.gov</p> <p><u>Qualified Interpreters:</u> Call: 517-335-1980 Online: Complaint Form</p>

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<p>Construction codes (electricians, mechanical contractors, plumbers, boiler and elevator licensees, mobile home parks and dealers, local government code enforcing agencies, barrier free designs, and residential builders)</p>	<p>Department of Licensing and Regulatory Affairs (LARA) - Bureau of Construction Codes (BCC)</p>	<p><u>Building Permits and Occupancy:</u> Call: 517-241-9317 Email: bccbldg2@michigan.gov</p> <p><u>Licensing and Compliance:</u> Call: 517-241-9313 Email: lara-bcc-licensing@michigan.gov Email: lara-bcc-compliance@michigan.gov</p> <p><u>Residential Builders:</u> Call: 517-241-9309 Email: lara-bcc-rbs-licensing@michigan.gov Email: lara-bcc-rbs-compliance@michigan.gov</p>
<p>Consumer protection, environmental incidents, foreclosure rescue, Medicaid fraud, nursing home exploitation, patient abuse, child support, internet abuses against children, health care fraud.</p>	<p>Michigan Department of Attorney General (AG)</p>	<p>Call: 517-335-7622 Online: Complaint Directory</p> <p><u>Child Support:</u> Call: 517-335-7560 Online: Child Support Complaint Form</p> <p><u>Consumer Complaint:</u> Call: 517-335-7599 or 877-765-8388 Online: Consumer Complaint/Inquiry Form</p> <p><u>Elder Abuse & Fraud:</u> Call: 517-335-7560 Online: Consumer Complaint/Inquiry Form</p> <p><u>Criminal Complaint:</u> Call: 313-456-0180 Online: Criminal Complaint/Inquiry Form</p> <p><u>Health Care Fraud (Medicaid Fraud/Patient Abuse):</u> Call: 800-24-ABUSE (800-242-2873) Online: Medicaid Fraud Complaint Form Online: Referrals from Nursing Home Staff Only Online: Patient Abuse Complaint Form Email: hcf@michigan.gov</p> <p><u>Illegal Robocalls:</u> Call: 877-765-8388 Online: Robocall Online Complaint Form</p>

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Discrimination	Michigan Department of Civil Rights (MDCR)	Call: 800-482-3604 Online: Complaint Form Email: MDCRServiceCenter@michigan.gov
Elections and campaign finance	Michigan Department of State (MDOS) - Bureau of Elections	Online: Campaign Finance Complaint Form Email: BOERegulatory@michigan.gov
Environmental emergency	Department of Environment, Great Lakes, and Energy (EGLE)	Call: 800-292-4706
Fair housing	Department of Labor and Economic Opportunity (LEO) - Michigan State Housing Development Authority (MSHDA)	Call: 517-335-9885 or 855-646-7432 Online: Local Directory Online: Fraud Complaint Form Email: MSHDA@michigan.gov
Gambling and gaming	Department of Treasury - Michigan Gaming Control Board	Call: (313) 456-4100 <u>Detroit Casinos</u> : Patron Complaint <u>Internet</u> : Participant Complaint Form <u>Tribal Gaming</u> : Tribal Casino Directory
Health provider complaint	Department of Licensing and Regulatory Affairs (LARA) - Bureau of Professional Licensing (BPL)	Call: 517-241-0205 Online: Michigan Professional Licensing User System (MiPLUS)
Identity theft	Michigan Department of State Police (MSP) - Fraud Investigation	Call: (Your local police agency) Online: Identity Theft Victim Action Steps
	Michigan Department of Treasury - Income Tax Division - Identity Theft Unit	<u>Income Tax Identity Theft Unit</u> : Call: 517-636-4486
Insurance, banking, credit unions, mortgages, and other consumer financial products and services.	Department of Insurance and Financial Services (DIFS)	Online: DIFS Online Complaint Forms
Licensed professionals (accountancy, acupuncture, appraisal management companies, architects, athletic trainers, audiologists, barbers, behavior analysts, chiropractors, collection practices, cosmetology, counseling, dentistry, genetic counselors, funeral home directors, hearing aid dealers, medicine, midwifery, nursing, nursing home administrators, occupational therapists, optometry, osteopathic medicine and surgery, personnel agencies, pharmacy, physical therapy, physician assistants, podiatrists, engineers, surveyors, psychology, real estate appraisers, real estate brokers/salespeople, respiratory care, residential builders, sanitarians, social workers, speech/language pathology, veterinary medicine, etc.)	Department of Licensing and Regulatory Affairs (LARA) - Bureau of Professional Licensing (BPL)	Call: 517-241-0205 Online: Michigan Professional Licensing User System (MiPLUS) Email: BPLHelp@michigan.gov

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Local government (city, village, townships, county, etc.)	Michigan Department of Treasury - Bureau of Local Government and School Services	Call: 517-335-7463 Email: TreasLocalGov@michigan.gov
Long-term care facilities (nursing homes, homes for the aged, and adult foster care facilities)	Michigan Long Term Care Ombudsman Program	Call: 517-827-8040 Call: 866-485-9393 (Local Ombudsman) Online: Contact Form
Medicaid fraud and abuse	Michigan Department of Health and Human Services (MDHHS) - Office of Inspector General (OIG)	Call: 855-MI-FRAUD (855-643-7283) Online: Medicaid Fraud and Abuse Online Complaint Form
Minimum wage and overtime	Department of Labor and Economic Opportunity (LEO) - Wage and Hour Division	Call: 517-284-7800 or 855-464-9243 Online: Wage and Benefit Complaint Form Email: whclaim@michigan.gov
Prevailing wage	Department of Labor and Economic Opportunity (LEO) - Wage and Hour Division	Online: Prevailing Wage Claim Form Email: whclaim@michigan.gov
Property taxes	Michigan Department of Treasury	Email: State-Tax-Commission@michigan.gov
Public utilities (gas, electric, video/cable, telephone, etc.)	Michigan Public Service Commission	Inquiries and Complaints: Call: 800-292-9555 Online: Utility Service Complaint
Senior citizens	Michigan Department of Health and Human Services (MDHHS) - Behavioral and Physical Health and Aging Services Administration (BPHASA)	Call: 517-241-4100 Online: BPHASAINfo@michigan.gov Online: Local Directory
Tax fraud	Michigan Department of Treasury	Call: (517) 636-4157 Email: ReportTaxFraud@Michigan.gov
Unclaimed property	Michigan Department of Treasury	Online: Unclaimed Property
Unemployment insurance fraud	Department of Labor and Economic Opportunity (LEO) - Unemployment Insurance Agency (UIA)	Call: 866-500-0017 Online: MiWAM for Claimants
Unfair labor practice	Department of Labor and Economic Opportunity (LEO) - Bureau of Employment Relations (BER)	Call: Detroit Office – 313-456-3510 Call: Lansing Office – 517-449-8036
Welfare fraud	Michigan Department of Health and Human Services (MDHHS) - Office of Inspector General (OIG)	Call: 855-MI-FRAUD (855-643-7283) Online: Welfare Fraud Online Complaint Submission
Workers' disability compensation	Department of Labor and Economic Opportunity (LEO) - Workers' Disability Compensation Agency	Call: 888-396-5041 Email: wcinfo@michigan.gov
Workplace safety	Department of Labor and Economic Opportunity (LEO) - Michigan Occupational Safety and Health Administration (MIOSHA)	File a Complaint: Call: 800-866-4674 Online: Safety & Health Hazards Complaint Form