



OAG

Office of the Auditor General

Report Summary

*Performance Audit
Contractor and Consultant Performance
Evaluation Process
Michigan Department of Transportation
(MDOT)*

Report Number:
591-0425-22

Released:
March 2023

MDOT utilizes a performance evaluation process for its contractors and consultants to improve quality and performance on construction and design contracts. A completed performance evaluation is required for contractors and consultants upon finalization of a project. A performance evaluation is also utilized to modify the prequalification rating for contractors and to support the qualifications-based selection process for consultants. MDOT completed 3,276 contractor and consultant contracts totaling \$3.5 billion between October 1, 2019 and April 30, 2022.

Audit Objective			Conclusion
Objective: To assess the effectiveness of MDOT's efforts to evaluate contractor and consultant performance.			Moderately effective
Findings Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
Three hundred seventy-five (17%) of 2,259 consultants did not have a completed evaluation, and 956 (51%) of 1,884 completed evaluations were not completed in a timely manner (Finding 1).	X		Agrees
Over 99% of the evaluation questions used to assess contractor and consultant performance were given a rating of 8 or higher, based on a scale of 1 (poor performance) through 10 (best performance), indicating MDOT should assess its performance evaluation processes (Finding 2).		X	Agrees

Obtain Audit Reports

Online: audgen.michigan.gov

Phone: (517) 334-8050

Office of the Auditor General
201 N. Washington Square, Sixth Floor
Lansing, Michigan 48913

Doug A. Ringler, CPA, CIA
Auditor General

Laura J. Hirst, CPA
Deputy Auditor General