



OAG

Office of the Auditor General

Report Summary

Performance Audit

Report Number:
431-0142-21

Michigan State Disbursement Unit (MiSDU)

Office of Child Support (OCS) Michigan Department of Health and Human Services (MDHHS)

Released:
September 2022

MDHHS's OCS contracts with a vendor to operate MiSDU. The MiSDU vendor centrally collects and disburses child support remittances in accordance with federal child support enforcement program requirements and Public Act 161 of 1999. Between June 1, 2018 and May 31, 2021, MiSDU vendors collected and processed 27.8 million child support remittances totaling \$4.1 billion.

This performance audit is required by Section 400.238(3) of the *Michigan Compiled Laws*.

Audit Objective			Conclusion
Objective 1: To assess the effectiveness of OCS's efforts to ensure the accurate receipt and timely disbursement of child support remittances by the MiSDU vendor.			Effective
Findings Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
For the MiSDU staff we reviewed with access to systems for the receipt, processing, and disbursement of child support payments: <ul style="list-style-type: none"> 14% lacked a required confidentiality agreement. 18% were assigned conflicting roles. 14% had privileged access that did not align with their job responsibilities (Finding 1). 		X	Agrees

Audit Objective			Conclusion
Objective 2: To assess the effectiveness of OCS's efforts in monitoring the accuracy and completeness of the bank accounts used to record child support financial activities.			Effective
Findings Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
None reported.			Not applicable.

Obtain Audit Reports

Online: audgen.michigan.gov

Phone: (517) 334-8050

Office of the Auditor General
201 N. Washington Square, Sixth Floor
Lansing, Michigan 48913

Doug A. Ringler, CPA, CIA
Auditor General

Laura J. Hirst, CPA
Deputy Auditor General