



STATE OF MICHIGAN
DEPARTMENT OF HEALTH AND HUMAN SERVICES
LANSING

GRETCHEN WHITMER
GOVERNOR

ELIZABETH HERTEL
DIRECTOR

June 1, 2022

Rick Lowe, Chief Internal Auditor
Office of Internal Audit Services
111 South Capitol Avenue
8th Floor, Romney Building
Lansing, Michigan 48933

Dear Mr. Lowe:

In accordance with the State of Michigan, Financial Management Guide, Part VII, attached are the summary table identifying our response and corrective action plan to address recommendations contained within the Office of the Auditor General's Performance Audit of 2021 OAG PATH SSI Deferrals.

Questions regarding the summary table or corrective action plan should be directed to me at 517-241-4237 or MyersP3@michigan.gov.

Sincerely,

Pam Myers

Pam Myers, Director
Bureau of Audit

PM:wb

Enclosure (1)

c: Office of the Auditor General
House Fiscal Agency
Senate Fiscal Agency
Executive Office
DHHS, David Knezek
DHHS, Amy Epkey

House Appropriations Committee
House Standing Committee
Senate Appropriations Committee
Senate Standing Committee
DHHS, Terrence Beurer

PERFORMANCE AUDIT OF 2021 OAG PATH
SSI DEFERRALS

DEPARTMENT OF HEALTH AND HUMAN
SERVICES

AUDIT RESPONSE

Approved: Amy Epkey
Amy Epkey, Senior Deputy Director
Financial Operations Administration
Department of Health and Human Services

Date: May 23, 2022



AUDIT REPORT SUMMARY

DEPARTMENT: Economic Stability Administration

AUDIT PERIOD: October 1, 2018 through May 31, 2021

REPORT DATED: January 28, 2022

DISPOSITION OF AUDIT RECOMMENDATIONS

CITATIONS COMPLIED WITH	CITATIONS TO BE COMPLIED WITH	CITATIONS DHHS DID NOT AGREE WITH
	Finding 1	

Audit Response
Performance Audit
2021 OAG PATH SSI Deferrals
Department of Health and Human Services
October 1, 2018 through May 31, 2021

Recommendation 1: Improvement needed in documenting appropriateness of SSI and non-SSI deferrals from PATH Program participation.

We again recommend that MDHHS maintain sufficient documentation to support its SSI and non-SSI deferrals of work-eligible individuals receiving cash assistance from mandatory PATH participation or other employment-related activities.

Response

In response to the most recent audit findings, MDHHS has developed additional trainings on properly supporting deferrals with the right documentation and verification. The training details were provided to staff in February 2022. Furthermore, MDHHS will continue to communicate to the field the importance of properly supporting deferrals.

MDHHS will also develop Bridges technology solutions to improve verification and documentation processes related to SSI and non-SSI related deferrals, and Bridges technology changes to prompt workers to initiate timely redeterminations for those with an SSI-related deferral. MDHHS submitted a Bridges work request in March 2022, which is currently in the scoping/discovery phase. The anticipated completion date is dependent on future IT and funding resources and is not yet known.