



STATE OF MICHIGAN  
DEPARTMENT OF TREASURY  
LANSING

GRETCHEN WHITMER  
GOVERNOR

RACHAEL EUBANKS  
STATE TREASURER

November 29, 2021

Rick Lowe, Director  
Office of Internal Audit Services  
Office of the State Budget  
George W. Romney Building  
111 South Capitol, 6<sup>th</sup> Floor  
Lansing, MI 48913

Dear Mr. Lowe,

In accordance with the State of Michigan, Financial Management Guide, Part VII, the following is our corrective action plan to address recommendations contained within the Office of the Auditor General's Financial Audit Including Report on Internal Control, Compliance, and Other Matters of the Emergency 9-1-1 Fund, Report Number 271-0265-20, for Fiscal Years Ended September 30, 2019, and September 30, 2018.

1. Audit recommendations the agency complied with: None
2. Audit recommendations the agency agrees with and will comply:

**Treasury Needs to Improve its 9-1-1 Database to Ensure Accuracy:**

The OAG again recommends that Treasury improve its 9-1-1 database to ensure an accurate record of collections and remitters.

**Agency Plan:**

Treasury was able to obtain limited IT resources in 2019 to pursue improvements to the 911 database. The programmatic changes corrected some erroneous entries in the database. Treasury has previously and will continue to request IT resources to replace the 911 database.

3. Audit recommendations the agency disagrees with: None

Should you have any questions regarding the corrective action plan, please contact Tim Johnson at JohnsonT15@michigan.gov.

Sincerely,

Ann E. Good, Deputy State Treasurer  
Financial and Administrative Services

Cc: JoAnne Huls, Executive Office  
Doug Ringler, Office of the Auditor General  
Greg VanWoerkom, House Appropriations Sub-committee  
Roger Victory, Senate Appropriations Sub-committee  
Mike Mueller, House Standing Committee  
Mike Shirkey, Senate Standing Committee  
Mary Ann Cleary, House Fiscal Agency  
Linda Scott, Senate Fiscal Agency  
Rachael Eubanks, Treasury  
Glenn White, Treasury  
Bruce Hanses, Treasury  
Tim Johnson, Treasury  
Tracie Richards, Treasury  
Angela Littlejohn, Treasury  
Jacqueline Reese, Michigan State Police  
Mike Williams, Office of Internal Audit Services  
Fran Thelen, Office of Internal Audit Services