



Performance Audit

Report Number:
391-0708-19

Medicaid Home Help Program (HHP)

Michigan Department of Health and Human Services (MDHHS)

Released:
December 2020

HHP pays for in-home personal care services to Medicaid clients with functional limitations resulting from a medical or physical disability or cognitive impairment who live in a setting other than a hospital, nursing facility, licensed foster care home, mental institution, or home for the aged. Personal care services assist clients with activities of daily living (i.e., eating, toileting, bathing, grooming, dressing, transferring, and mobility); instrumental activities of daily living (i.e., medication, meal preparation, shopping, laundry, and light housework); and complex care services (i.e., colostomy care, suctioning, range of motion, and wound care). From October 1, 2017 through September 30, 2019, HHP services were provided to 69,285 clients with expenditures totaling \$706 million.

Audit Objective			Conclusion
Objective: To assess the effectiveness of MDHHS's efforts in administering HHP.			Moderately effective
Findings Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
MDHHS overpaid 43.1% of the provider payments that we reviewed, resulting in potential overpayments totaling \$39.4 million (\$13.9 million General Fund/general purpose) (Finding #1).	X		Agrees
MDHHS improperly paid providers \$645,318 for service dates in which the client or provider no longer met eligibility requirements (Finding #2).		X	Agrees
MDHHS continued to pay 1,223 providers a total of \$2.7 million in fiscal year 2019 after notification that the providers' tax year 2018 W-2 forms were returned as undeliverable, a potential indicator of provider fraud and abuse (Finding #3).		X	Agrees
MDHHS missed opportunities to potentially reduce the \$1.2 million in reimbursements it made to the Michigan Unemployment Insurance Agency relating to provider unemployment benefit claims (Finding #4).		X	Agrees

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