



OAG

Office of the Auditor General

Report Summary

Performance Audit

Women's Huron Valley Correctional Facility - Medical, Dental, and Optical Services Michigan Department of Corrections (MDOC)

Report Number:
471-0301-19

Released:
June 2020

The Women's Huron Valley Correctional Facility is the only MDOC prison that houses female prisoners. MDOC's Bureau of Health Care Services (BHCS) coordinates the medical, dental, and optical services for more than 2,000 prisoners housed at the Facility. These services are provided through an outpatient clinic operated at the Facility and through a managed healthcare system for off-site services. MDOC expended \$30.7 million for medical, dental, and optical services from January 1, 2017 through May 31, 2019, an average annual cost of \$5,954 per prisoner.

Audit Objective			Conclusion
Objective #1: To assess the effectiveness of BHCS's efforts to provide medical, dental, and optical services.			Moderately effective
Findings Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
BHCS conducted 28.1% of the chronic care condition healthcare assessments late, ranging from 1 to 375 days late. BHCS may have jeopardized its ability to manage and treat potentially serious medical conditions before they became more severe and costly (Finding #1).	X		Partially agrees
BHCS did not complete 19.7% of the required annual healthcare screenings and completed 13.2% from 6 to 68 days late. Annual screenings may help ensure early detection and referral for treatment of health conditions and diseases (Finding #2).		X	Agrees
BHCS did not triage at least 28.1% of the prisoner-initiated healthcare requests in a timely manner, which may have led to delayed prisoner care (Finding #3).		X	Agrees
MDOC did not charge prisoner copayments for 54.5% of nonemergency prisoner-initiated healthcare services, which could foster unwarranted healthcare requests, creating unnecessary work for healthcare staff and unnecessary healthcare costs (Finding #4).		X	Partially agrees

Audit Objective		Conclusion	
Objective #2: To assess the effectiveness of MDOC's efforts to monitor its healthcare vendor's compliance with select facility-level contract requirements.		Effective	
Findings Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
None reported.			Not applicable.

Obtain Audit Reports

Online: audgen.michigan.gov

Phone: (517) 334-8050

Office of the Auditor General
201 N. Washington Square, Sixth Floor
Lansing, Michigan 48913

Doug A. Ringler, CPA, CIA
Auditor General

Laura J. Hirst, CPA
Deputy Auditor General