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Office of the Auditor General

Report Summary

Performance Audit
Michigan's Public Safety Communications
System (MPSCS)
Department of Technology, Management,
and Budget (DTMB)

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The Office of MPSCS's mission is to provide public safety agencies of all disciplines (fire, police, emergency medical services, etc.) a standards-based Statewide communications system and a suite of connected tool sets from voice-to-data communication (radios, pagers, etc.) to exchange and make use of public safety information. As of December 31, 2017, MPSCS included 1,662 user agencies. The Office is responsible for the acquisition, construction, implementation, operation, and maintenance of MPSCS. The Office expended \$47.5 million in fiscal year 2017 and had 102 employees as of April 21, 2018.

Audit Objective			Conclusion
Objective #1: To assess the effectiveness of the Office in monitoring contracts for system improvements and agreements to allow expanded wireless telecommunications on State property.			Moderately effective
Findings Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
We estimated that the State did not receive application and license fees totaling approximately \$176,400 because of needed improvements to contract monitoring (<u>Finding #1</u>).		X	Agrees
Supporting documentation for contractor payments was not sufficient in 50% of the payments reviewed (<u>Finding #2</u>).		X	Partially agrees

Audit Objective			Conclusion
Objective #2: To assess the effectiveness of the Office in monitoring activity within the Enterprise Asset Management System (EAM) for accuracy.			Effective
Findings Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
EAM contained incomplete or inaccurate information related to 75% of the salvaged assets reviewed, 10% of the in-service assets reviewed, and 5% of the tower sites reviewed (<u>Finding #3</u>).		X	Agrees

Audit Objective			Conclusion
Objective #3: To assess the effectiveness of the Office, in conjunction with DTMB's Financial Services, in administering usage of its procurement cards.			Effective
Findings Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
The Office completed approximately \$266,000 in procurement card purchases with contracted vendors, but DTMB did not reduce the contract spending authorization by the full amount of these purchases (<u>Finding #4</u>).		X	Agrees

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