

Report Summary

Performance Audit

Report Number: 471-0621-17

Prisoner Food Services

Released: October 2017

Department of Corrections (DOC)

DOC is responsible for providing food services to approximately 41,600 prisoners at its 31 correctional facilities. DOC privatized its prisoner food services operations in December 2013 and has used Trinity Services Group, Inc. (Trinity), as its sole provider since September 2015. On a daily basis, Trinity is responsible for preparing and serving three prisoner meals, any required sack meals and evening snacks, and one staff meal per shift, providing approximately 3,158,000 prisoner meals and 38,100 staff meals each month. DOC paid Trinity \$55.5 million and expended an additional \$1.1 million for food services contract administration during fiscal year 2016.

| Audit Objective | | | | Conclusion | |
|--|-----------------------|-------------------------|--|-----------------------------------|--|
| Objective #1: To assess the effectiveness of DOC's monito services. | Effective | | | | |
| Findings Related to This Audit Objective | Material Condition | Reportable Condition | | Agency Preliminary Response | |
| DOC's contract monitoring procedures could be clarified to ensure the accuracy of inspections and consistent application of the monitoring criteria (<u>Finding #1</u>). | | X | | Agrees | |

| Audit Objective | | | Conclusion | | |
|---|-----------------------|----------------------|------------|-----------------------------------|--|
| Objective #2: To assess the effectiveness of DOC's efforts to assess and collect service credits for contract violations. | | | | Effective | |
| Findings Related to This Audit Objective | Material Condition | Reportak Conditio | | Agency Preliminary Response | |
| None reported. | Not applicable. | | | | |

| Audit Objective | | | Conclusion | |
|--|-----------------------|-----------------------|------------|-----------------------------------|
| Objective #3: To assess the sufficiency of DOC's efforts to provide meals that meet federal dietary recommendations. | | | Sufficient | |
| Findings Related to This Audit Objective | Material Condition | Reportab Condition | | Agency Preliminary Response |
| None reported. | Not applicable. | | | |

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