



# OAG

Office of the Auditor General

## Report Summary

### *Follow-Up Report*

### *Grand Rapids Home for Veterans*

### *Michigan Veterans Affairs Agency*

### *Department of Military and Veterans Affairs*

**Report Number:**  
511-0170-17F

**Released:**  
August 2017

We conducted this follow-up to determine whether the Grand Rapids Home for Veterans had taken appropriate corrective measures in response to the five material conditions noted in our February 2016 audit report.

<b>Prior Audit Information</b>
<p>Finding #1 - Material condition</p> <p>Member accountability and safety services need improvement.</p> <p>Agency agreed.</p>
<p>Finding #2 - Material condition</p> <p>Contractor needs to provide minimum staffing levels.</p> <p>Agency agreed.</p>
<p>Finding #3 - Material condition</p> <p>Improvements needed for administering prescribed pharmaceuticals.</p> <p>Agency agreed.</p>

<b>Follow-Up Results</b>		
<b>Conclusion</b>	<b>Finding</b>	<b>Agency Preliminary Response</b>
Substantially complied	Not applicable	Not applicable
Partially complied	Reportable condition exists. See <a href="#">Finding #2</a> .	Agrees
Substantially complied	Not applicable	Not applicable

<b>Prior Audit Information</b>
<p>Finding #5 - Material condition</p> <p>Controls over nonnarcotic pharmaceuticals need improvement.</p> <p>Agency agreed.</p>
<p>Finding #7 - Material condition</p> <p>Member complaint process needs improvement.</p> <p>Agency agreed.</p>

<b>Follow-Up Results</b>		
<b>Conclusion</b>	<b>Finding</b>	<b>Agency Preliminary Response</b>
Substantially complied	Not applicable	Not applicable
Complied	Not applicable	Not applicable

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