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Report Summary

Performance Audit

Medicaid Ambulance, Dental, and Emergency Room Claim Payments Michigan Department of Health and Human Services (MDHHS)

Report Number:
391-0716-16

Released:
August 2017

Ambulance transportation is reimbursable when medical, surgical, psychiatric, or behavioral health emergencies exist or when deemed medically necessary and ordered by a physician because there is no other effective and less expensive means of transportation. Dental and dental-related services are reimbursable to prevent acute problems and irreversible damage to teeth or supportive structures. Emergency room services cover facility fees and services provided by medical professionals. MDHHS processed nearly 4.5 million ambulance, dental, and emergency room Medicaid fee-for-service (FFS) claim payments totaling \$450.4 million from October 2013 through June 2016.

Audit Objective			Conclusion
Objective #1: To assess the effectiveness of MDHHS's efforts to ensure the propriety of ambulance, dental, and emergency room Medicaid FFS claim payments.			Effective
Findings Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
MDHHS overpaid 23% of the emergency room evaluation and management services claims reviewed, resulting in potential overpayments totaling \$867,287 (Finding #1).		X	Agrees
MDHHS reimbursed 5 ambulance providers for 407 (68.4%) transport services claims, totaling \$77,149, for which providers did not have adequate documentation (Finding #2).		X	Agrees

Audit Objective			Conclusion
Objective #2: To assess the effectiveness of MDHHS's efforts to ensure that ambulance, dental, and emergency room Medicaid FFS claims are processed in a timely manner.			Effective
Findings Related to This Audit Objective	Material Condition	Reportable Condition	Agency Preliminary Response
None reported.			Not applicable.

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