



Follow-Up Report

Report Number:
431-2601-13F

Adult Protective Services (APS)

Michigan Department of Health and Human Services (MDHHS)

Released:
September 2016

We conducted this follow-up to determine whether MDHHS had taken appropriate corrective measures in response to the six material conditions noted in our July 2014 audit report.

In April 2015, after our performance audit, Executive Order No. 2015-4 created the Michigan Department of Health and Human Services (MDHHS) and abolished the Department of Human Services (DHS). The prior audit findings were addressed to DHS.

Prior Audit Information	Follow-Up Results		
	Conclusion	Finding	Agency Preliminary Response
<p>Finding #1 - Material condition</p> <p>Need to fully develop and implement a process to evaluate the effectiveness of APS intervention services.</p> <p>Agency agreed.</p>	Did not comply	Material condition still exists. See Finding #1 .	Agrees
<p>Finding #2 - Material condition</p> <p>APS supervisors need to consistently review closed APS investigation cases, as required.</p> <p>Improvement needed in APS supervisor case reviews to ensure that the reviews detect unaddressed allegations, incomplete APS client service plans, and missed monthly face-to-face contacts.</p> <p>Agency agreed.</p>	Partially complied Partially complied	Material condition still exists. See Finding #2 .	Agrees

Prior Audit Information
<p>Finding #4 - Material condition</p> <p>APS needs to begin and conduct investigations in accordance with standards of promptness established by the <i>Michigan Compiled Laws</i> and DHS policies.</p> <p>Agency agreed.</p>
<p>Finding #5 - Material condition</p> <p>APS caseworkers need to conduct monthly face-to-face contacts with APS clients with open APS investigations, as required.</p> <p>Agency agreed.</p>
<p>Finding #6 - Material condition</p> <p>Improvement needed to ensure that APS caseworkers investigate all allegations identified in referrals assigned for an investigation.</p> <p>Agency agreed in part.</p>
<p>Finding #8 - Material condition</p> <p>Improvement needed to ensure that APS caseworkers consistently complete APS client service plans as required.</p> <p>Improvement needed to ensure that APS caseworkers consistently complete APS client service plans within the required time frames.</p> <p>Agency agreed.</p>

Follow-Up Results		
Conclusion	Finding	Agency Preliminary Response
Partially complied	Material condition still exists. See <u>Finding #4</u> .	Agrees
Partially complied	Material condition still exists. See <u>Finding #5</u> .	Agrees
Complied	Not applicable	Not applicable
Partially complied Partially complied	Reportable condition exists. See <u>Finding #8</u> .	Agrees

A copy of the full report can be obtained by calling 517.334.8050 or by visiting our Web site at: www.audgen.michigan.gov

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