

Topic	Agency Referral	Contact Information
Abuse, neglect, or exploitation of any child or adult	Michigan Department of Health and Human Services (MDHHS)	Call: 855-444-3911 Online: <a href="#">Reporting Child Abuse &amp; Neglect</a> Online: <a href="#">Adult Protective Services</a>
Automobile repair facilities, automobile dealers, driving education, instructor preparation, driver testing business	Michigan Department of State (MDOS)	Call: 844-372-8356 Online: <a href="#">File a complaint</a> Online Services: <a href="#">Complaints</a> Email: <a href="mailto:SOS-OIS@Michigan.gov">SOS-OIS@Michigan.gov</a>
Adult foster care homes and camps, health agencies and facilities, substance abuse disorder programs, certified nurse aides (CNAs), and qualified interpreters	Department of Licensing and Regulatory Affairs (LARA) - Bureau of Community and Health Systems (BCHS)	<p><a href="#">Adult Foster Care Homes and Camps:</a>            Call: 866-856-0126            Online: <a href="#">Online Complaint Form</a></p> <p><a href="#">Health Agencies and Facilities:</a>            Call: 800-882-6006            Online: <a href="#">Health Facility Complaint Form</a>            Email: <a href="mailto:LARA-BCHS-Complaints@michigan.gov">LARA-BCHS-Complaints@michigan.gov</a></p> <p><a href="#">Substance Abuse Disorder Programs:</a>            Call: 517-241-1970            Online: <a href="#">File a Recipient Rights Complaint</a>            Email: <a href="mailto:BCHS-statelicensing@michigan.gov">BCHS-statelicensing@michigan.gov</a></p> <p><a href="#">Certified Nurse Aides (CNAs):</a>            Call: 517-335-1980            Online: <a href="#">Complaint Form</a>            Email: <a href="mailto:BCHS-Complaints-Nurse-Aides@michigan.gov">BCHS-Complaints-Nurse-Aides@michigan.gov</a></p> <p><a href="#">Qualified Interpreters:</a>            Call: 517-335-1980            Online: <a href="#">Complaint Form</a>            Email: <a href="mailto:LARA-BCHS-Qualified-Interpreter@michigan.gov">LARA-BCHS-Qualified-Interpreter@michigan.gov</a></p>
Child care homes and centers	Michigan Department of Lifelong Education, Advancement, and Potential (MiLEAP) - Child Care Licensing Bureau (CCLB)	<p><a href="#">Child Care Homes and Centers:</a>            Call: 517-284-9730            Online: <a href="#">Child Care Homes/Centers</a></p>

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<p>Construction codes (electricians, mechanical contractors, plumbers, boiler and elevator licensees, mobile home parks and dealers, local government code enforcing agencies, barrier free designs, and residential builders)</p>	<p>Department of Licensing and Regulatory Affairs (LARA) - Bureau of Construction Codes (BCC)</p>	<p><u>Building Permits and Occupancy:</u> Call: 517-241-9317 Email: <a href="mailto:bccbldg2@michigan.gov">bccbldg2@michigan.gov</a></p> <p><u>Licensing:</u> Call: 517-241-9316 Email: <a href="mailto:lara-bcc-licensing@michigan.gov">lara-bcc-licensing@michigan.gov</a></p> <p><u>Compliance:</u> Call: 517-241-9309 Email: <a href="mailto:lara-bcc-compliance@michigan.gov">lara-bcc-compliance@michigan.gov</a></p>
<p>Consumer protection, environmental incidents, foreclosure rescue, Medicaid fraud, nursing home exploitation, patient abuse, child support, internet abuses against children, health care fraud</p>	<p>Michigan Department of Attorney General (AG)</p>	<p>Call: 517-335-7622 Online: <a href="#">Complaint Directory</a></p> <p><u>Child Support:</u> Call: 517-335-7560 Online: <a href="#">Child Support Complaint Form</a></p> <p><u>Consumer Complaint:</u> Call: 877-765-8388 or 517-335-7599 Online: <a href="#">Consumer Complaint/Inquiry Form</a></p> <p><u>Elder Abuse and Fraud:</u> Call: 800-242-2873 or 517-335-7560 Online: <a href="#">Consumer Complaint/Inquiry Form</a></p> <p><u>Criminal Complaint:</u> Call: 517-335-7650 or 313-456-0180 Online: <a href="#">Criminal Complaint/Inquiry Form</a></p> <p><u>Health Care Fraud (Medicaid Fraud/Patient Abuse):</u> Call: 800-24-ABUSE (800-242-2873) Online: <a href="#">Medicaid Fraud Complaint Form</a> Online: <a href="#">Referrals from Nursing Home Staff Only</a> Online: <a href="#">Patient Abuse Complaint Form</a> Email: <a href="mailto:miag@michigan.gov">miag@michigan.gov</a></p> <p><u>Illegal Robocalls:</u> Call: 877-765-8388 or 517-335-7599 Online: <a href="#">Robocall Online Complaint Form</a></p>

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Discrimination	Michigan Department of Civil Rights (MDCR)	<u>Complaint Investigation:</u> Call: 800-482-3604 or 313-456-3700 Online: <a href="#">Complaint Form</a> Email: <a href="mailto:MDCRServiceCenter@michigan.gov">MDCRServiceCenter@michigan.gov</a>
Elections and campaign finance	Michigan Department of State (MDOS) - Bureau of Elections (BOE)	Online: <a href="#">Campaign Finance Complaint Form</a> Email: <a href="mailto:BOERegulatory@michigan.gov">BOERegulatory@michigan.gov</a>
Environmental emergency	Department of Environment, Great Lakes, and Energy (EGLE)	<u>Pollution Emergency Alerting System (PEAS):</u> Call: 800-292-4706  <u>Environmental Assistance Center:</u> Call: 800-662-9278 Email: <a href="mailto:EGLE-Assist@Michigan.gov">EGLE-Assist@Michigan.gov</a>
Fair housing	Department of Labor and Economic Opportunity (LEO) - Michigan State Housing Development Authority (MSHDA)	Call: 517-335-9885 or 855-646-7432 Online: <a href="#">Fair Housing Resources</a> Email: <a href="mailto:MSHDA@michigan.gov">MSHDA@michigan.gov</a>
Gambling and gaming	Michigan Department of Treasury - Michigan Gaming Control Board (MGCB)	Call: 313-456-4100 Detroit Casinos: <a href="#">Patron Complaint</a>  <u>Internet Gaming and Sports Betting Complaint:</u> Online: <a href="#">Participant Complaint Form</a>  <u>Tribal Gaming Complaint:</u> <a href="#">Tribal Casino Directory</a> Call: 313-456-1344 Email: <a href="mailto:MGCBweb@michigan.gov">MGCBweb@michigan.gov</a>
Health providers (behavior analysts, chiropractors, counseling, dentistry, genetic counselors, medicine, midwifery, nursing, nursing home administrators, occupational therapists, optometry, osteopathic medicine and surgery, pharmacy, physical therapy, physician assistants, podiatrists, psychology, respiratory care, and speech/language pathology)	Department of Licensing and Regulatory Affairs (LARA) - Bureau of Professional Licensing (BPL)	Call: 517-241-0205 Online: <a href="#">Michigan Professional Licensing User System (MiPLUS)</a> Email: <a href="mailto:BPL-Complaints@michigan.gov">BPL-Complaints@michigan.gov</a>
Identity theft	Michigan Department of State Police (MSP) - Fraud Investigation  Michigan Department of Treasury - Income Tax Division - Identity Theft Unit	Call: (Your Local Police Department or Agency) Online: <a href="#">Identity Theft Victim Action Steps</a>  <u>Income Tax Identity Theft Unit:</u> Call: 517-636-4486

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Insurance, banking, credit unions, mortgages, and other consumer financial products and services	Department of Insurance and Financial Services (DIFS)	Call: 877-999-6442 Online: <a href="#">DIFS Online Complaint Forms</a>
Licensed professionals (accountancy, acupuncture, appraisal management companies, architects, athletic trainers, audiologists, barbers, collection practices, cosmetology, funeral home directors, hearing aid dealers, personnel agencies, engineers, surveyors, real estate appraisers, real estate brokers/salespeople, residential builders, sanitarians, social workers, veterinary medicine, etc.)	Department of Licensing and Regulatory Affairs (LARA) - Bureau of Professional Licensing (BPL)	Call: 517-241-0205 Online: <a href="#">Michigan Professional Licensing User System (MiPLUS)</a> Email: <a href="mailto:BPL-Complaints@michigan.gov">BPL-Complaints@michigan.gov</a>
Local government (city, village, townships, county, etc.)	Michigan Department of Treasury - Bureau of Local Government and School Services	<a href="#">Local Audit and Finance Division:</a> Call: 517-335-7469 Email: <a href="mailto:TreasLocalGov@michigan.gov">TreasLocalGov@michigan.gov</a>
	Michigan Department of Attorney General - State Operations Division	<a href="#">State Operations Division:</a> Call: 517-335-7578 Email: <a href="mailto:miag@michigan.gov">miag@michigan.gov</a>
Long-term care facilities (nursing homes, homes for the aged, and adult foster care facilities)	Michigan Long Term Care Ombudsman Program	Call: 517-827-8040 Call: 866-485-9393 (Local Ombudsman) Online: <a href="#">Contact Form</a>
Medicaid fraud and abuse	Michigan Department of Health and Human Services (MDHHS) - Office of Inspector General (OIG)	Call: 855-MI-FRAUD (855-643-7283) Online: <a href="#">Medicaid Fraud and Abuse Online Complaint Form</a>
Property taxes	Michigan Department of Treasury	<a href="#">State Tax Commission:</a> Email: <a href="mailto:State-Tax-Commission@michigan.gov">State-Tax-Commission@michigan.gov</a>
Public utilities (gas, electric, video/cable, telephone, etc.)	Michigan Public Service Commission	<a href="#">Inquiries and Complaints:</a> Call: 800-292-9555 Online: <a href="#">Utility Service Complaint</a>
Senior citizens	Michigan Department of Health and Human Services (MDHHS) - Behavioral and Physical Health and Aging Services Administration (BPHASA)	Call: 517-241-4100 Online: <a href="mailto:BPHASAInfo@michigan.gov">BPHASAInfo@michigan.gov</a> Online: <a href="#">Local Directory</a>
Tax fraud	Michigan Department of Treasury	Call: (517) 636-4157 Email: <a href="mailto:ReportTaxFraud@Michigan.gov">ReportTaxFraud@Michigan.gov</a>
Transportation (prevailing wage noncompliance, theft, kickbacks, wrongful claims, contract noncompliance and fraud, and materials substitution and fraud)	Michigan Department of Transportation	Call: 866-460-6368 or 517-241-2256

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Unclaimed property	Michigan Department of Treasury	Online: <a href="#">Unclaimed Property</a>
Unemployment insurance fraud	Department of Labor and Economic Opportunity (LEO) - Unemployment Insurance Agency (UIA)	<u>Claimant Questions:</u> Call: 866-500-0017 Online: <a href="#">MiWAM for Claimants</a>  <u>Employer Questions:</u> Call: 855-484-2636
Unfair labor practice	Department of Labor and Economic Opportunity (LEO) - Bureau of Employment Relations (BER)	<u>Detroit Office:</u> Call: 313-456-3510  <u>Lansing Office:</u> Call: 517-449-8036
Wages (minimum, overtime, and prevailing)	Department of Labor and Economic Opportunity (LEO) - Wage and Hour Division	Call: 855-464-9243 or 517-284-7800 Online: <a href="#">Prevailing Wage Claim Form</a> Online: <a href="#">Wage and Benefit Complaint Form</a> Email: <a href="mailto:whclaim@michigan.gov">whclaim@michigan.gov</a>
Welfare fraud	Michigan Department of Health and Human Services (MDHHS) - Office of Inspector General (OIG)	Call: 855-MI-FRAUD (855-643-7283) Online: <a href="#">Welfare Fraud Online Complaint Submission</a>
Workers' disability compensation	Department of Labor and Economic Opportunity (LEO) - Workers' Disability Compensation Agency	Call: 888-396-5041 Email: <a href="mailto:wcinfo@michigan.gov">wcinfo@michigan.gov</a>
Workplace safety	Department of Labor and Economic Opportunity (LEO) - Michigan Occupational Safety and Health Administration (MIOSHA)	<u>File a Complaint:</u> Call: 800-866-4674 Online: <a href="#">Safety &amp; Health Hazards Complaint Form</a>