



Other Resources for Reporting Potential Fraud, Waste, Abuse and Other Complaints

Topic	Agency Referral	Contact Information
Abuse, neglect, or exploitation of any child or adult	Michigan Department of Health and Human Services (MDHHS)	Call: 855-444-3911 Online: Reporting Abuse & Neglect Online: Adult Protective Services Online: Requirements for Reporting Abuse and Neglect Published by MDHHS
Abuse, neglect, or exploitation of a resident of a nursing home by another resident or by a nursing home employee	Department of Licensing and Regulatory Affairs	Call: 800-882-6006 Online: Health Facility Complaint Form
Automobile repair facilities or vehicle dealer	Secretary of State	Call: 888-SOS-MICH (767-6424) Online: Automotive Complaint Form
Child care homes/centers, adult foster care homes, and camps; health agencies and facilities; substance use disorder programs; and certified nurse aides	Department of Licensing and Regulatory Affairs	<p><u>Child Care Homes/Centers, Adult Foster Care Homes, and Camps:</u> Call: 866-856-0126 Online: File a Complaint</p> <p><u>Health Agencies and Facilities:</u> Call: 800-882-6006 Online: File a Complaint Email: BCHS-Complaints@michigan.gov</p> <p><u>Substance Use Disorder Programs:</u> Call: 517-241-1970 Online: File a Complaint Email: BCHS-statelicensing@michigan.gov</p> <p><u>Certified Nurse Aides (CNAs):</u> Call: 517-335-1980 Online: File a Complaint Email: BCHS-Complaints-Nurse-Aides@michigan.gov</p>
Consumer, environmental incident, foreclosure rescue, Medicaid fraud and patient abuse, child support, and Internet abuses against children	Department of Attorney General	Call: 877-765-8388 Online: Consumer Complaint/Inquiry Form
Discrimination based on race, color, religion, national origin, gender, age, marital status, height, weight, disability, arrest record, and other protected categories	Department of Civil Rights	Call: 800-482-3604 Online: Complaint Form Email: MDCRServiceCenter@michigan.gov

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Driver's license, State I.D., vehicle registration, license plate, and any other improper or suspicious activity involving any Department of State documents or programs	Department of State Office of Investigative Services	Call: 844-372-8356 Email: SOS-OIS@michigan.gov
Environmental emergency	Department of Environmental Quality	Call: 800-292-4706 Online: Pollution Emergency Alerting System (PEAS) Information
Fair housing	Michigan State Housing Development Authority (MSHDA)	Call: 517-373-8326 Email: MSHDA-programcompliance@michigan.gov
Health care complaint	Department of Licensing and Regulatory Affairs	Call: 800-242-2873 Online: Health License Complaint Application
Health care fraud	Department of Attorney General	Online: Medicaid Fraud Complaint Form Online: Patient Abuse Complaint Form Email: hcf@michigan.gov
Identity theft	Michigan Department of State Police (MSP)	Call: East Team - 734-525-4166 Call: West Team - 269-337-4051 Online: Identity Theft Victim Action Steps
Illegal Gambling or Suspicious Gambling Activity	Michigan Gaming Control Board	Call: 888-314-2682 Online: Report Illegal or Suspicious Gambling Activity Email: MiGamblingTip@michigan.gov
Insurance, banking, credit union, mortgage, and other consumer financial products	Department of Insurance and Financial Services	Online: DIFS Consumer Complaint Form
Licensed professionals (appraisal management companies, barber shops, collection agencies, CPA firms, funeral homes, real estate appraisers/brokers, residential builders, etc.)	Department of Licensing and Regulatory Affairs	Call: 517-373-8068 Online: Filing an Allegation
Local government (city, village, townships, etc.)	Department of Attorney General	Online: File a Complaint
Long-term care facilities (nursing homes, homes for the aged, and adult foster care facilities)	Michigan Long Term Care Ombudsman Program	Call: 866-485-9393
Medicaid fraud	Michigan Department of Health and Human Services	Call: 855-MI-FRAUD (643-7283) Online: Medicaid Fraud and Abuse Online Complaint Form
Minimum wage and overtime	Department of Licensing and Regulatory Affairs	Call: 517-284-7800 Online: Employment Wage Complaint Form

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Prevailing wage	Department of Licensing and Regulatory Affairs	Online: Prevailing Wage Complaint Form
Property taxes	Michigan Department of Treasury	Email: ACDQuestions@michigan.gov
Public utilities (gas, electric, video/cable, telephone, etc.)	Michigan Public Service Commission	Call: 800-292-9555 Online: Inquiries and Complaints
Senior citizens	Michigan Department of Health and Human Services	Call: 517-373-8230 Online: Special Programs
Tax fraud	Michigan Department of Treasury	Call: (517) 636-4157 Email: ReportTaxFraud@Michigan.gov
Unclaimed property	Michigan Department of Treasury	Online: Claiming Unclaimed Property Online: Reporting Unclaimed Property
Unemployment insurance fraud	Michigan Unemployment Insurance Agency	Call: 855-UI-CRIME (842-7463) Online: Fraud Reporting Form
Unfair labor practice	Michigan Employment Relations Commission	Call: Detroit Office - 517-373-3580 Call: Lansing Office - 313-456-3510 Online: Frequently Asked Employment Questions
Welfare fraud (public aid)	Michigan Department of Health and Human Services	Call: 800-222-8558 Online: Welfare Fraud Online Complaint Submission
Workers' compensation fraud	Workers' Compensation Agency	Call: 888-396-5041, select option 8
Workplace safety	Michigan Occupational Safety and Health Administration (MIOSHA)	Call: 800-866-4674 Online: How To File a Complaint with MIOSHA Online: Safety and Health Hazards Complaint Form