



# OAG

Office of the Auditor General

## Report Summary

### *Performance Audit*

### *Home Health Services*

### *Michigan Department of Health and Human Services (MDHHS)*

**Report Number:**  
**391-0700-15**

**Released:**  
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MDHHS's Medical Services Administration is responsible for the oversight of Michigan's Medicaid program. Home health services are covered Medicaid benefits for beneficiaries whose conditions do not require continuous medical/nursing and related care but do require health services on an intermittent basis in the home setting for the treatment of an injury, illness, or disability. During the audit period, MDHHS paid fee-for-service claims for 11,481 beneficiaries and Medicaid Health Plan rates for 31,995 beneficiaries who received home health services.

| Audit Objective   |                    |                      | Conclusion                  |
|---|--------------------|----------------------|-----------------------------|
| Objective #1: To assess the sufficiency of MDHHS's administration of Medicaid home health services benefits.  |                    |                      | Sufficient                  |
| Findings Related to This Audit Objective  | Material Condition | Reportable Condition | Agency Preliminary Response |
| MDHHS did not ensure that home health agencies (HHAs) always obtained the necessary approvals prior to providing services and that HHAs always maintained appropriate documentation ( <a href="#">Finding #1</a> ). |                    | X                    | Agrees                      |

| Audit Objective  |                    |                      | Conclusion                  |
|--|--------------------|----------------------|-----------------------------|
| Objective #2: To assess the effectiveness of MDHHS in ensuring the propriety of home health services payments. |                    |                      | Effective                   |
| Findings Related to This Audit Objective   | Material Condition | Reportable Condition | Agency Preliminary Response |
| See <a href="#">Finding #1</a> .   |                    | X                    | Agrees                      |

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