



RICK SNYDER
GOVERNOR

STATE OF MICHIGAN
DEPARTMENT OF TECHNOLOGY, MANAGEMENT & BUDGET
LANSING

DAVID B. BEHEN
DIRECTOR

April 27, 2015

Jeffery Bankowski, Director
Office of Internal Audit Services
State Budget Office
George W. Romney Building
111 South Capitol, 6th Floor
Lansing, Michigan 48913

Dear Mr. Bankowski:

In accordance with the State of Michigan, Financial Management Guide, Part VII, attached is a summary table identifying our responses and corrective action plans to address recommendations contained within the Office of the Auditor General's performance audit report of Data Security Using Mobile Devices.

Questions regarding the summary table or corrective action plans should be directed to me.

Sincerely,

Signature Redacted

Phillip Jeffery, Chief Financial Officer
Department of Technology, Management and Budget

c: Rep. Al Pscholka, Chair, House Appropriations
Senator Dave Hildenbrand, Chair, Senate Appropriations
Mark Freeman, Office of the Auditor General
Dennis Muchmore, Executive Office
Dick Posthumus, Executive Office
House Fiscal Agency
Senate Fiscal Agency
Brom Stibitz, DTMB
Rodney Davenport, DTMB
Michael Gilliland, DTMB
John Juarez, DTMB
Michelle Lange, DTMB
Caleb Buhs, DTMB
Rick Lowe, SBO

State of Michigan
Department of Technology, Management and Budget
Performance Audit of Data Security Using Mobile Devices

Summary of Agency Responses to Recommendations

1. Audit recommendations DTMB agrees with and will comply: 1, 2, 3, and 4
2. Audit recommendations DTMB fully complied with: None
3. Audit recommendations DTMB disagrees with: None

Agency Responses to Recommendations

1. Governance Structure

DTMB agrees with the recommendation and will establish an effective governance structure over mobile devices. DTMB has established a governance board consisting of members of the Customer Service Partnership Security Subcommittee. In addition, the department has developed a mobile device security standard, updated applicable technical standards and will identify end-user responsibilities for mobile device security. DTMB will comply by June 30, 2015.

2. Security Configuration Enforcement

DTMB agrees with the recommendation and will enforce security configuration profiles within the state's Mobile Device Management System (MDM). DTMB will ensure required data is in the MDM to determine full compliance with security configurations. DTMB will enforce enrollment in the MDM for all connected devices and enforce compliance with the configuration profiles. In addition, the department will develop a process to review MDM data and remediate issues as necessary. DTMB will comply by June 30, 2015.

3. Security Configuration Management

DTMB agrees with the recommendation and will establish effective security configurations for mobile devices that access the state's IT resources. The department has already drafted security configurations profiles, based on National Institute of Standards and Technology (NIST) recommendations, for implementation within the State's MDM system. The department will develop a process to review MDM data and remediate issues as necessary. DTMB will comply by June 30, 2015.

4. Mobile Device Authorization

DTMB agrees with the recommendation and will implement controls to ensure only authorized devices have access the State's IT resources. DTMB is in the process of finalizing guidance and procedures to assist agencies in implementing effective inventory controls. In addition, the department will establish and maintain a central inventory of mobile devices (personal and state owned) that are authorized to access State IT resources and establish a periodic review process for mobile devices accessing the State's IT resources. DTMB will comply by September 30, 2015.