



Michigan
Office of the Auditor General
REPORT SUMMARY

Performance Audit

Report Number:
791-0200-12

Food and Dairy Division

*Michigan Department of Agriculture and
Rural Development*

Released:
May 2013

The Food and Dairy Division (FDD) licenses and inspects more than 2,100 dairy farms, other dairy facilities, dairy trucks, and haulers and samplers. FDD also licenses and inspects more than 19,000 food establishments, including grocery and convenience stores, food processors, and food warehouses. In addition, FDD provides program oversight to the 45 local health departments (LHDs) that are responsible for inspecting more than 46,000 food service establishments, including restaurants.

Audit Objective:

To assess the effectiveness of FDD's efforts to inspect dairy facilities, trucks, and haulers and samplers.

Audit Conclusion:

We concluded that FDD's efforts to inspect dairy facilities, trucks, and haulers and samplers were moderately effective. We noted one material condition (Finding 1) and one reportable condition (Finding 2).

Material Condition:

FDD did not always conduct routine inspections and schedule reinspections of dairy facilities, trucks, and haulers and samplers according to law or guidelines. Also, FDD did not retain documentation of its approval of remodeling or equipment changes for dairy processing plants (Finding 1).

Reportable Condition:

FDD did not develop a centralized system to maintain complete dairy inspection records (Finding 2).

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Audit Objective:

To assess the effectiveness of FDD's efforts to license dairy facilities, trucks, haulers and samplers, and certified industry field representatives (CIFRs).

Audit Conclusion:

We concluded that FDD's efforts to license dairy facilities, trucks, haulers and samplers, and CIFRs were effective. However, we noted one reportable condition (Finding 3).

Reportable Condition:

FDD did not always license CIFRs in accordance with the Michigan Grade A

Milk Law of 2001. Also, FDD did not ensure and document that CIFRs received required annual training (Finding 3).

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Audit Objective:

To assess the effectiveness of FDD's efforts to ensure compliance with food safety regulations for selected food establishments under the Michigan Department of Agriculture and Rural Development's (MDARD's) jurisdiction.

Audit Conclusion:

We concluded that FDD's efforts to ensure compliance with food safety regulations for selected food establishments under MDARD's jurisdiction were moderately effective. We noted one material condition (Finding 4) and two reportable conditions (Findings 5 and 6).

Material Condition:

FDD did not always conduct routine and follow-up inspections of food establishments in accordance with the Michigan Food Law of 2000. Also, FDD did not always maintain inspection records for temporary food establishments in accordance with MDARD's records retention and disposal schedule (Finding 4).

Reportable Conditions:

FDD should modify the MI-Inspector System to accurately record and process inspection and consumer complaint data (Finding 5).

FDD should improve its monitoring of voluntary food product recalls (Finding 6).

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Audit Objective:

To assess the effectiveness of FDD's efforts to ensure that LHDs comply with Food Service Sanitation Program requirements.

Audit Conclusion:

We concluded that FDD's efforts to ensure that LHDs comply with Food Service Sanitation Program requirements were effective. Our audit report does not include any reportable conditions related to this audit objective.

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Agency Response:

Our audit report includes 6 findings and 9 corresponding recommendations. MDARD's preliminary response indicates that it agrees with the 9 recommendations and will comply.

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A copy of the full report can be obtained by calling 517.334.8050 or by visiting our Web site at: <http://audgen.michigan.gov>



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