



Michigan
Office of the Auditor General
REPORT SUMMARY

Performance Audit

Report Number:
591-0160-12

Maintenance Services Section

Michigan Department of Transportation

Released:
January 2013

The purpose of the Maintenance Services Section is to provide technical support and training assistance to the transportation regional offices in an effort to provide a safe roadway for the traveling public, to maintain the serviceability of the highway system, and to support facilities while preserving the State's investment in its transportation infrastructure.

Audit Objective:

To assess the effectiveness of the Michigan Department of Transportation's (MDOT's) efforts to monitor its contractors' performance of maintenance activities.

Audit Conclusion:

We concluded that MDOT's efforts to monitor its contractors' performance of maintenance activities were moderately effective. We noted two reportable conditions (Findings 1 and 2).

Reportable Conditions:

MDOT did not require Wayne County to follow prescribed procedures for the electronic submission of monthly maintenance billings (Finding 1).

MDOT had not established effective controls for granting, monitoring, and removing user access to the Local Agency Payment System (LAPS). Also, MDOT did not designate a backup for the LAPS security administrator (Finding 2).

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Audit Objective:

To assess the effectiveness of MDOT's efforts to evaluate the cost-effectiveness of its maintenance activities.

Audit Conclusion:

We concluded that MDOT's efforts to evaluate the cost-effectiveness of its maintenance activities were effective. Our audit report does not include any reportable conditions related to this audit objective.

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Audit Objective:

To assess the effectiveness of MDOT's efforts in processing accident damage claims.

Audit Conclusion:

We concluded that MDOT's efforts in processing accident damage claims were moderately effective. We noted one reportable condition (Finding 3).

Reportable Condition:

MDOT did not timely process motorists' traffic accident damage claims to recover the cost of repairs to State highway property (Finding 3).

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Agency Response:

Our audit report contains 3 findings and 4 corresponding recommendations. MDOT's preliminary response indicates that it concurs with all 4 recommendations.

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A copy of the full report can be obtained by calling 517.334.8050 or by visiting our Web site at: <http://audgen.michigan.gov>



Michigan Office of the Auditor General
201 N. Washington Square
Lansing, Michigan 48913

Thomas H. McTavish, C.P.A.
Auditor General

Scott M. Strong, C.P.A., C.I.A.
Deputy Auditor General