



STATE OF MICHIGAN
DEPARTMENT OF CORRECTIONS
LANSING

RICK SNYDER
GOVERNOR

DANIEL H. HEYNS
DIRECTOR

April 27, 2012

Doug Ringler, Director
Office of Internal Audit Services
Office of the State Budget
George W. Romney Building
111 South Capitol, 6th Floor
Lansing, MI 48913

Dear Mr. Ringler:

In accordance with the State of Michigan, Financial Management Guide, Part VII, attached is a summary table identifying our responses and a corrective action plan to address the recommendations contained within the Office of the Auditor General's audit report of the Michigan Prisoner Reentry Initiative (MPRI), Department of Corrections.

Please direct questions regarding the summary table or corrective action plans to Julie Hamp at (517) 335-6886.

Sincerely,

~~DEPARTMENT~~ OF CORRECTIONS

Signature Redacted

Daniel Heyns, Director
Attachment
DH/22/cm

c: Executive Office
Office of the Auditor General
House Fiscal Agency
Senate Fiscal Agency
House Appropriations Sub-Committee on Corrections
Senate Appropriations Sub-Committee on Judiciary and Corrections
House Judiciary Committee
Senate Judiciary Committee
S. DeBor J. Hamp C. MacKenzie
N. Martin C. Sinclair R. Treacher

1. Audit recommendations the agency agrees with:

Number	Date agency will comply by
1	October 1, 2012
2	October 1, 2012

2. Audit recommendations the agency disagrees with:

None

1. MPRI Evaluation Process

The auditors recommended that DOC establish a comprehensive process to monitor and evaluate the effectiveness of MPRI services.

Agency Preliminary Response:

DOC agrees with the recommendation and has taken steps to monitor, evaluate, and improve the effectiveness of Prisoner Reentry services.

DOC amended the administrative contracts to require agencies to complete and submit monthly data collection spreadsheets to DOC.

DOC is currently engaged in the first year of a 5-year contract with the Michigan Public Health Institute for an independent evaluation of prisoner reentry at the learning site.

DOC plans to leverage local colleges and universities near each site to conduct site-by-site analyses using a "research consortium" approach, with a consistent methodology across the sites to ensure comparable findings. Preliminary discussions have taken place with professors from MSU, U of M and Wayne State with a positive reaction.

In early 2011, DOC approved funding via the prisoner reentry appropriation line to hire an information technology programmer to work within the Department of Technology, Management, and Budget exclusively on data coding to advance the OMNI/COMPAS integration design project. An individual has been hired and is working exclusively on the OMNI/COMPAS interface.

2. MPRI Internal Controls

The auditors recommended that DOC implement sufficient internal control to effectively implement MPRI.

Agency Preliminary Response:

The DOC concurs with the recommendation and is taking steps to improve the controls to ensure effective implementation of prisoner reentry.

DOC plans to integrate OMNI and COMPAS to allow each case manager to create a personalized case plan/TAP for each prisoner in an automated manner to maintain consistency Statewide. The case plan/TAP will systemically match the prisoner with the appropriate Phase 1 programs/interventions to reduce risk and address needs, and prioritize and schedule program placements. In the meantime, the Program Priority Manager has been implemented in OMNI which will allow program matching and assignment in Phase I.

DOC is taking steps to improve the completeness of TAPS and is developing a process to ensure consistent documentation at all locations. TAPS are randomly reviewed during Case Management Reviews of caseloads and addressed on a case by case basis. Plans are in place to formalize a review process for all TAPS.

DOC will require administrative agencies to report discharges using a prescribed spreadsheet. DOC will also require parole agents to close referrals in OMNI contract management in addition to documenting them in case notes. DOC will consider integrating COMPAS and OMNI to prevent closure of jurisdiction if an active referral remains in OMNI contract management. DOC is working with ADSS to create a plan to address this issue.