



Michigan
Office of the Auditor General
REPORT SUMMARY

Performance Audit

Report Number:
511-0160-10

D.J. Jacobetti Home for Veterans

Department of Military and Veterans Affairs

Released:
January 2011

The D.J. Jacobetti Home for Veterans provides nursing care and domiciliary care services to military veterans and widows, widowers, spouses, former spouses, and parents of veterans. As of June 25, 2010, the Home had 178 members receiving nursing care, 9 members residing in the domiciliary unit, and 159 employees. The Home expended \$15.8 million for the fiscal year ended September 30, 2009.

Audit Objective:

To assess the effectiveness of the Home's efforts to deliver required patient care services.

Audit Conclusion:

We concluded that the Home's efforts to deliver required patient care services were effective. However, we noted three reportable conditions (Findings 1 through 3).

Reportable Conditions:

The Home should conduct criminal history background checks on all of its volunteers and contract service employees working at the facility with direct access to members (Finding 1).

The Home should continue its efforts to hire a qualified activities therapy manager (Finding 2).

The Home should continue to pursue potential increases in efficiency and

effectiveness to be gained from implementing an electronic medical records system (Finding 3).

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Audit Objective:

To assess the effectiveness of the Home's efforts to control member medications.

Audit Conclusion:

We concluded that the Home's efforts to control member medications were moderately effective. We noted one reportable condition (Finding 4).

Reportable Condition:

The Home did not have proper separation of responsibilities for ordering, receiving, and recording medications and performing a physical inventory of the controlled medications (Finding 4).

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Audit Objective:

To assess the effectiveness of the Home's efforts in managing member admissions, financial assessments, and donated funds.

Audit Conclusion:

We concluded that the Home's efforts in managing member admissions, financial assessments, and donated funds were effective. However, we noted four reportable conditions (Findings 5 through 8).

Reportable Conditions:

The Home improperly retained an applicant in 2001 who did not qualify for admittance based on statutory criteria (Finding 5).

The Home did not have a sufficient process for obtaining and verifying all financial information to determine an applicant's ability to pay for the cost of his or her care (Finding 6).

The Home had not established sufficient controls over its handling of members' personal funds (Finding 7).

The Home should continue to consider other appropriate uses for its unoccupied domiciliary bed space (Finding 8).

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Agency Response:

Our audit report contains 8 findings and 8 corresponding recommendations. The Department of Military and Veterans Affairs' preliminary response indicates that the Home agrees with all of the recommendations.

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A copy of the full report can be obtained by calling 517.334.8050 or by visiting our Web site at: <http://audgen.michigan.gov>



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