



Michigan
Office of the Auditor General
REPORT SUMMARY

Performance Audit

*Selected Application Controls of the Bridges
Integrated Automated Eligibility
Determination System*

*Department of Human Services, Department of
Community Health, and Department of
Technology, Management & Budget*

Report Number:
431-0591-10

Released:
October 2010

The Bridges Integrated Automated Eligibility Determination System (Bridges) is an automated information system that processes client intake applications; registration; eligibility determination; and the issuance of case assistance, medical assistance, food assistance, and child care assistance. Bridges was implemented Statewide during September 2009. Bridges has approximately 10,000 users, including the Department of Human Services (DHS); Department of Community Health (DCH); Department of Technology, Management & Budget (DTMB); and contractors.

Audit Objective:

To assess the effectiveness of DHS, DCH, and DTMB's efforts to ensure that selected data edits are functioning in Bridges.

Audit Conclusion:

DHS, DCH, and DTMB's efforts to ensure that selected data edits are functioning in Bridges were moderately effective. We noted two reportable conditions (Findings 1 and 2).

Reportable Conditions:

DHS and DCH, in conjunction with DTMB, did not periodically match all Bridges client records to other data sources to identify deceased clients (Finding 1).

DHS and DCH, in conjunction with DTMB, had not implemented selected data edits to ensure the integrity of Bridges data (Finding 2).

~ ~ ~ ~ ~

Audit Objective:

To assess the effectiveness of selected DHS, DCH, and DTMB's access controls over Bridges.

Audit Conclusion:

DHS, DCH, and DTMB's selected access controls over Bridges were moderately effective. We noted two reportable conditions (Findings 3 and 4).

Reportable Conditions:

DHS and DCH did not appropriately assign user access rights (Finding 3).

DHS, DCH, and DTMB had not fully established effective access controls over Bridges (Finding 4).

~ ~ ~ ~ ~

Agency Response:

Our audit report contains 4 findings and 4 corresponding recommendations. DHS, DCH, and DTMB's preliminary responses

indicate that they agree with 3 findings and partially agree with 1 finding and have or will comply with the recommendations.

~ ~ ~ ~ ~

A copy of the full report can be obtained by calling 517.334.8050 or by visiting our Web site at: <http://audgen.michigan.gov>



Michigan Office of the Auditor General
201 N. Washington Square
Lansing, Michigan 48913

Thomas H. McTavish, C.P.A.
Auditor General

Scott M. Strong, C.P.A., C.I.A.
Deputy Auditor General