



Michigan
Office of the Auditor General
REPORT SUMMARY

Performance Audit

*State Unified Information Technology
 Environment (SUITE) Project Management and
 System Development Controls
 Department of Technology, Management & Budget*

Report Number:
 084-0507-10

Released:
 August 2011

In fiscal years 2003-04 through 2008-09, the State invested \$2.84 billion in information technology services for computer system development, operations, maintenance, and infrastructure. The Department of Technology, Management & Budget (DTMB) initiated the SUITE project in 2004 to standardize methodologies, procedures, training, and tools for project management and system development throughout the executive branch of State government.

Audit Objective:

To assess the effectiveness of DTMB's efforts to monitor, manage, and implement SUITE.

Audit Conclusion:

DTMB's efforts to monitor, manage, and implement SUITE were moderately effective. We noted three reportable conditions (Findings 1 through 3).

Reportable Conditions:

DTMB did not fully commit resources to monitor, manage, and implement SUITE (Finding 1).

DTMB had not fully identified and communicated to Enterprise Portfolio Management Office and Program Management Office staff the information it requires to effectively manage and monitor SUITE (Finding 2).

DTMB had not fully established an organizational training plan regarding its project management and system development processes (Finding 3).

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Audit Objective:

To assess the effectiveness of DTMB's efforts to establish objectives for delivering system development and maintenance projects that are on time, are within budget, and meet customer expectations.

Audit Conclusion:

DTMB's efforts to establish objectives for delivering system development and maintenance projects that are on time, are within budget, and meet customer expectations were moderately effective. We noted one reportable condition (Finding 4).

Reportable Condition:

DTMB had not established specific, measurable, time-based objectives for achieving its enterprise-level goal of delivering system development and maintenance projects that are on time, are within budget, and meet customer expectations (Finding 4).

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Agency Response:

Our audit report includes 4 findings and 4 corresponding recommendations. DTMB's preliminary response indicates that it agrees with all of the recommendations and has complied or will comply with the recommendations.

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A copy of the full report can be obtained by calling 517.334.8050 or by visiting our Web site at: <http://audgen.michigan.gov>



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