Michigan

Office of the Auditor General

REPORT SUMMARY

Performance Audit

Michigan Child Support Enforcement System (MiCSES)

Department of Human Services (DHS) and Department of Information Technology (DIT)

Report Number:
43-595-05

Released:
April 2006

MiCSES is a Statewide automated information system that is used by the DHS Office of Child Support, county prosecuting attorney offices, and county Friend of the Court offices. MiCSES performs critical child support functions, including case initiation, parent locate, paternity and court order establishment, and child support collection and distribution. DHS contracted with a software development vendor in 2001 to develop MiCSES. DHS obtained federal certification of MiCSES in November 2003. The cost to develop MiCSES was $203.4 million.

Audit Objective:
To assess the effectiveness of DHS's and DIT's security and access controls over MiCSES.

Audit Conclusion:
DHS's and DIT's security and access controls over MiCSES were moderately effective. Our assessment disclosed reportable conditions related to confidential and sensitive child support client information, database access controls, and user access monitoring (Findings 1 through 3).

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Audit Objective:
To assess the effectiveness of DHS's and DIT's processing controls to ensure the integrity of child support data.

Audit Conclusion:
DHS's and DIT's processing controls were moderately effective in ensuring the integrity of child support data. Our assessment disclosed a reportable condition related to duplicate data (Finding 4).

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Audit Objective:
To assess the effectiveness of DHS's and DIT's efforts to provide oversight for the development and continued operation of MiCSES.

Audit Conclusion:
DHS's and DIT's efforts were moderately effective in providing oversight for the development and continued operation of MiCSES. Our assessment disclosed a reportable condition related to MiCSES development (Finding 5).

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Agency Response:
Our audit report contains 5 findings and 5 corresponding recommendations. DHS's and DIT's preliminary responses indicate that they agree with all of the recommendations and will comply with them.

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A copy of the full report can be obtained by calling 517.334.8050 or by visiting our Web site at:
http://audgen.michigan.gov

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