



Michigan
Office of the Auditor General
REPORT SUMMARY

Performance Audit
Selected Activities Within the Problem
Resolution Process
Department of Civil Rights

Report Number:
 15-200-04

Released:
 September 2005

The Civil Rights Commission, the governing authority of the Department of Civil Rights (DCR), was created by the State Constitution. DCR's mission is to prevent discrimination through educational programs that promote voluntary compliance with civil rights laws. Constitutional and legislative mandates prohibit discrimination based on religion, race, color, national origin, sex, age, marital status, height, weight, arrest record, and physical and mental disabilities.

Audit Objective:

To assess the effectiveness and efficiency of DCR's efforts to resolve discrimination issues.

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Audit Conclusion:

We concluded that DCR's efforts to resolve discrimination issues were effective and efficient. However, we noted reportable conditions related to documentation of contact activity and performance standards (Findings 1 and 2).

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Agency Response:

DCR's preliminary response indicated that it agreed with both of the recommendations.

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A copy of the full report can be obtained by calling 517.334.8050 or by visiting our Web site at: <http://audgen.michigan.gov>



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