



Michigan  
Office of the Auditor General  
REPORT SUMMARY

Performance Audit

Report Number:  
07-176-03

Office of Children's Ombudsman

Department of Management and Budget

Released:  
February 2004

*The Office of Children's Ombudsman (OCO) was established as an autonomous State agency by Act 204, P.A. 1994 (the Children's Ombudsman Act). OCO helps assure the safety and well-being of Michigan's children in need of foster care, adoption, and protective services through independent investigations of complaints and child advocacy.*

**Audit Objective:**

To assess OCO's effectiveness in assuring the safety and well-being of children in need of foster care, adoption, and protective services through independently investigating complaints; advocating for children; and recommending changes to improve law, policy, and practice.

**Audit Conclusion:**

We concluded that OCO was effective in assuring the safety and well-being of children in need of foster care, adoption, and protective services. We noted a reportable condition related to database controls and enhancements (Finding 1).

~ ~ ~ ~ ~

**Audit Objective:**

To assess OCO's compliance with laws, policies, and procedures when processing and investigating complaints.

**Audit Conclusion:**

We concluded that OCO complied with applicable laws, policies, and procedures.

~ ~ ~ ~ ~

**Agency Response:**

The agency preliminary response indicated that OCO agrees with and will comply with both recommendations.

~ ~ ~ ~ ~

A copy of the full report can be obtained by calling 517.334.8050 or by visiting our Web site at: [www.state.mi.us/audgen/](http://www.state.mi.us/audgen/)



Michigan Office of the Auditor General  
201 N. Washington Square  
Lansing, Michigan 48913

**Thomas H. McTavish, C.P.A.**  
Auditor General

**Scott M. Strong, C.P.A., C.I.A.**  
Deputy Auditor General